

## Response to Privacy International RFI

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From [REDACTED]

To [REDACTED]

Date Friday, February 3rd, 2023 at 17:31Friday, February 3rd, 2023 at 17:31

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Dear Ms Audibert

Thank you for your letter dated 13 January 2023 and for the opportunity to respond.

Telefonica UK Limited ("O2"), in the context of the service described in your letter, according to its contractual obligations merely provides SIM card an access to our mobile network.

In relation to this contract, O2 does not know the identity of any tagged individual and does not process any tagged individual's personal data (including any special category data) on behalf of the competent Governmental Department.

We comply with our obligations under UK GDPR and DPA 2018. In addition, as a communications service provider, O2 complies with its obligations under the Communications Act 2003 and the Privacy and Electronic Communications Regulations.

We are not at liberty to share any detail of the contract with you. May I suggest you contact the competent Department to whom we have notified about your request, to obtain a copy of the contract.

I hope this clarifies our position.

Best wishes

[REDACTED]

[REDACTED] Virgin Media O2

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